

Business



The Faculty of Business has a mission of being committed to developing and delivering quality, student-centred Business education that provides students with the knowledge and skills to meet the evolving needs of stakeholders in the UAE. The Faculty of Business serves the needs of the region by offering sustainable programmes that provide both local and global perspectives, promote social responsibility and enhance critical thinking and professional practices. This mission is informed by and supports the continuing accreditation of the programme by Accreditation Council for Business Schools and Programs (ACBSP). The Faculty provides superior graduates capable of assuming challenging and key positions, integrating the business expertise and skills needed in a rapidly evolving society. These programmes enable graduates to meet professional requirements found in a bilingual multicultural business environment and develop employability and lifelong learning skills leading to a variety of management careers in local and international organisations within the UAE. Business graduates find their skills are highly sought after by many UAE organisations. Graduates can expect to work in a wide range of industries and organisations with the public and private sector including banks, accountancy firms, property companies, the aviation industry, oil and gas companies, the government, information technology firms, etc., or opt to become entrepreneurs.

Diploma in Applied Business: Customer Service

The Diploma in Applied Business: Customer Service produces qualified customer service specialists who exhibit a wide range of fundamental technical and professional skills targeted at market requirements. Graduates will identify, analyse and solve problems, both within and across areas of the business world as

it relates to customer service. The programme includes courses in professional communications, as well as general education courses appropriate to the discipline. Graduates who meet GPA and English requirements can articulate 30 credits into selected BAS programmes.

		Course Credits			Course Credits
Business Core Courses			Customer Service Core Courses		
Required Credits: 25			Required Credits: 28		
BSD 1013	Introduction to Organisational Operations	3	BSD 1113	Proper Business Practice	3
BSD 1023	Software Applications I	3	BSD 1123	Sales and Marketing Practices I	3
BSD 2013	Introduction to Human Resources	3	BSD 1133	Business Code of Conduct	3
BSD 2023	Software Applications II	3	BSD 1143	Arabic in Customer Service	3
BSD 2033	Basic Accounting	3	BSD 2103	Business and Society	3
BSD 2043	Practical Accounting	3	BSD 2113	Call Centre Fundamentals I	3
BSD 2067	Applied Diploma Work Placement	7	BSD 2123	Sales and Marketing Practices II	3
			BSD 2133	Applied Customer service Project I	2
			BSD 2143	Call Centre Fundamentals II	3
			BSD 2152	Applied Customer Service Project II	2
General Studies					
Required Credits: 15					
GCD 1022	English for Specific Purposes I	2			
GCD 1032	English for Specific Purposes II	2			
GCD 2022	English for Specific Purposes III	2			
Other General Studies		9			

Total Required Credits	68	Minimum Duration of Study	2
Maximum Duration of Study	4	Programme Code	BUSAP
Cost Recovery Programme	No	Major Code	BUC

Diploma in Applied Business: Retailing

The Diploma in Applied Business: Retailing produces qualified graduates who exhibit a wide range of fundamental technical and professional skills targeted at retail market requirements. Graduates will identify, analyse and solve problems, both within and across areas of environment as it relates to the various

retail functions. The programme includes courses in professional communications, as well as general education courses appropriate to the discipline. Graduates who meet GPA and English requirements can articulate 30 credits into selected BAS programmes.

Business Core Courses			Course Credits	Retailing Core Courses			Course Credits
Required Credits: 25				Required Credits: 30			
BSD 1013	Introduction to Organisational Operations	3		BSD 1213	Working in the Retail Environment	3	
BSD 1023	Software Applications I	3		BSD 1223	Marketing Principles	3	
BSD 2013	Introduction to Human Resources	3		BSD 1233	Ethics in a Retail Environment	3	
BSD 2023	Software Applications II	3		BSD 1243	Retail Operations	3	
BSD 2033	Basic Accounting	3		BSD 1253	Arabic in a Retail Environment	3	
BSD 2043	Practical Accounting	3		BSD 2213	Retail Customer Service	3	
BSD 2067	Applied Diploma Work Placement	7		BSD 2222	Applied Retailing Project I	2	
				BSD 2233	Retail Marketing	3	
				BSD 2253	Applied Retailing Project II	2	
				BSD 2262	Socially Responsible Retailing	3	
General Studies			Course Credits				
Required Credits: 15							
GCD 1022	English for Specific Purposes I	2					
GCD 1032	English for Specific Purposes II	2					
GCD 2022	English for Specific Purposes III	2					
Other General Studies		9					

<i>Total Required Credits</i>	68	<i>Minimum Duration of Study</i>	2
<i>Maximum Duration of Study</i>	4	<i>Programme Code</i>	BUSAP
<i>Cost Recovery Programme</i>	No	<i>Major Code</i>	BUR

Bachelor of Applied Science in Business Administration

The generic Business Administration major allows students who do not wish to pursue a specific career pathway to select available courses from the eight specialised Business majors. This major provides the knowledge and skills needed to function in a general

business administration environment and to perform general business related functions. It allows students to explore a number of different specialisations but does not provide an in-depth experience leading to a particular professional career.

		Course Credits			Course Credits
Business Administration Core Courses			General Business 4000 Level Requirement		
Required Credits: 48			See Programme Chair for available courses		
BUS 1003	Management and Leadership	3	BUS 4113	Financial Accounting 1	3
BUS 1103	Economics for Managers	3	BUS 4213	Financial Quantitative Methods	3
BUS 1203	Software Applications for Business	3	BUS 4313	Employee Relations and UAE Labour Law	3
BUS 1303	Marketing	3	BUS 4413	Tourism and Events Management	3
BUS 1403	Business Ethics and Corporate Governance	3	BUS 4513	Strategic Decisions with Management Science	3
BUS 1503	Accounting for Managers	3	BUS 4623	International Business Finance	3
BUS 2003	Business and Commercial Law	3	BUS 4713	Real Estate Concepts	3
BUS 2103	Operations Management	3	BUS 4813	Supply Chain Concepts and Practices	3
BUS 2203	Business Statistics for Managers	3	BUS 4913	Integrative Industry Project (Accounting)	3
BUS 2303	Financial Management	3	BUS 4923	Integrative Industry Project (Finance and Banking)	3
BUS 2403	Innovation and Entrepreneurship	3	BUS 4933	Integrative Industry Project (Human Resource Management)	3
BUS 3003	Managing People and Organisations	3	BUS 4943	Integrative Industry Project (Tourism and Events Management)	3
BUS 3103	International Business and Globalisation	3	BUS 4953	Integrative Industry Project (Quality and Strategic Management)	3
BUS 3203	Strategic Management and Business Policy Simulations	3	BUS 4963	Integrative Industry Project (International Business Management)	3
BUS 3406	Work Related Learning	6	BUS 4973	Integrative Industry Project (Property Development and Management)	3
			BUS 4983	Integrative Industry Project (Supply Chain Management)	3
Business Administration 2000 Elective Courses			General Studies		
See Programme Chair for available courses			Required Credits: 39		
Required Credits: 3			Art and Humanities		
BUS 2903	Introduction to Logistics and Supply Chain Management	3	Communication		
BUS 2913	Sustaining Cultural Identity through Tourism and Events	3	Emirati Studies		
BUS 2923	Introduction to Sustainable Property Development and Management	3	Mathematics		
BUS 2933	Macroeconomics	3	Physical and Biological Sciences		
			Social and Behavioural Studies		
Business Administration 3000 Elective Courses					
See Programme Chair for available courses					
Required Credits: 3					
BUS 3903	Contemporary Issues in Business	3			
BUS 3913	Emotional Intelligence for Business Effectiveness	3			
BUS 3923	Management Information Systems Incorporating SAP	3			
Total Required Credits		120	Minimum Duration of Study		4
Maximum Duration of Study		6	Programme Code		BADAB
Cost Recovery Programme		No	Major Code		BAD

Bachelor of Applied Science in Business Administration (Property Development and Management)

This Business Administration programme major provides students with the knowledge and skills needed to effectively manage in the Property Development and Management industry. Students will learn the concepts of urban planning and the basics of sustainable property development and project management underpinned by a solid understanding of the relevant legal environment. Students will also learn and apply

the principles of property valuation and property management in the unique UAE context. The students will complete a capstone, industry supported project to consolidate and integrate their knowledge and skills. The major is benchmarked against the Royal Institution of Chartered Surveyors (RICS) requirements as well as local UAE standards and practices.

		Course Credits			Course Credits
Business Administration Core Courses			Property Development and Management Core Courses		
Required Credits: 48			Required Credits: 27		
BUS 1003	Management and Leadership	3	BUS 4713	Real Estate Concepts	3
BUS 1103	Economics for Managers	3	BUS 4723	Property Valuation Methods 1	3
BUS 1203	Software Applications for Business	3	BUS 4733	Property Management	3
BUS 1303	Marketing	3	BUS 4743	Project Management for Real Estate	3
BUS 1403	Business Ethics and Corporate Governance	3	BUS 4753	Property, Construction and Environment Law	3
BUS 1503	Accounting for Managers	3	BUS 4763	Property Valuation Methods 2	3
BUS 2003	Business and Commercial Law	3	BUS 4773	Urban Planning	3
BUS 2103	Operations Management	3	BUS 4783	Sustainable Property Development	3
BUS 2203	Business Statistics for Managers	3	BUS 4973	Integrative Industry Project (Property Development and Management)	3
BUS 2303	Financial Management	3			
BUS 2403	Innovation and Entrepreneurship	3			
BUS 3003	Managing People and Organisations	3			
BUS 3103	International Business and Globalisation	3			
BUS 3203	Strategic Management and Business Policy Simulations	3			
BUS 3406	Work Related Learning	6			
		Course Credits			Course Credits
Business Administration 2000 Elective Courses			Business Administration 3000 Elective Courses		
See Programme Chair for available courses			See Programme Chair for available courses		
Required Credits: 3			Required Credits: 3		
BUS 2903	Introduction to Logistics and Supply Chain Management	3	BUS 3903	Contemporary Issues in Business	3
BUS 2913	Sustaining Cultural Identity through Tourism and Events	3			
BUS 2923	Introduction to Sustainable Property Development and Management	3			
		Course Credits			Course Credits
General Studies			Required Credits: 39		
			Art and Humanities		6
			Communication		12
			Emirati Studies		3
			Mathematics		3
			Physical and Biological Sciences		6
			Social and Behavioural Studies		9

Total Required Credits	120	Minimum Duration of Study	4
Maximum Duration of Study	6	Programme Code	BADAB
Cost Recovery Programme	No	Major Code	BPD

